

**Data for every month ending February - 2023**

| <b>SN</b> | <b>Received from</b>                 | <b>Carried forward from previous month</b> | <b>Received during the month</b> | <b>Total Pending</b> | <b>Resolved</b> | <b>Pending at the end of the month**</b> | <b>Average Resolution time (in days)</b> |
|-----------|--------------------------------------|--|----------------------------------|----------------------|-----------------|--|--|
|           |                                      |  |                                  |                      |                 | <b>Pending for less than 3 months</b>    | <b>Pending for more than 3 months</b>    |
|           |                                      | <b>9</b>                                   | <b>9</b>                         | <b>6</b>             | <b>12</b>       |  |  |
| <b>1</b>  | <b>Directly from Investors</b>       |  |                                  |                      |                 |  |  |
| <b>2</b>  | <b>SEBI (SCORES)</b>                 |  |                                  |                      |                 |  |  |
| <b>3</b>  | <b>Stock Exchanges/ Depositories</b> | <b>9</b>                                   | <b>9</b>                         | <b>6</b>             | <b>12</b>       |  |  |
| <b>4</b>  | <b>Other Sources (if any)</b>        |  |                                  |                      |                 |  |  |
| <b>5</b>  | <b>Grand Total</b>                   | <b>9</b>                                   | <b>9</b>                         | <b>6</b>             | <b>12</b>       |  |  |

## Trend of monthly disposal of complaints

| 1  | 2            | 3                                   | 4        | 5         | 6         |
|----|--------------|-------------------------------------|----------|-----------|-----------|
| SN | Month (2022) | Carried forward from previous month | Received | Resolved* | Pending** |
| 1  | January      | 8                                   | 11       | 10        | 9         |
| 2  | February     | 9                                   | 9        | 6         | 12        |
| 3  | March        | -                                   | -        | -         | -         |
| 4  | April        | -                                   | -        | -         | -         |
| 5  | May          | -                                   | -        | -         | -         |
| 6  | June         | -                                   | -        | -         | -         |
| 7  | July         | -                                   | -        | -         | -         |
| 8  | August       | -                                   | -        | -         | -         |
| 9  | September    | -                                   | -        | -         | -         |
| 10 | October      | -                                   | -        | -         | -         |
| 11 | November     | -                                   | -        | -         | -         |
| 12 | December     | -                                   | -        | -         | -         |
|    | Grand Total  |                                     |          |           |           |

**Trend of annual disposal of complaints**

| <b>SN</b> | <b>Year</b>        | <b>Carried forward from previous year</b> | <b>Received during the year</b> | <b>Resolved during the year</b> | <b>Pending at the end of the year</b> |
|-----------|--------------------|---|---------------------------------|---------------------------------|---------------------------------------|
| <b>1</b>  | <b>2020-21</b>     | <b>0</b>                                  | <b>215</b>                      | <b>210</b>                      | <b>5</b>                              |
| <b>2</b>  | <b>2021-22</b>     | <b>5</b>                                  | <b>154</b>                      | <b>155</b>                      | <b>4</b>                              |
|           | <b>Grand Total</b> | <b>-</b>                                  | <b>369</b>                      | <b>369</b>                      | <b>0</b>                              |