

**Data for every month ending December - 2023**

<b>SN</b>	<b>Received from</b>	<b>Carried forward from previous month</b>	<b>Received during the month</b>	<b>Total Pending</b>	<b>Resolved</b>	<b>Pending at the end of the month**</b>	<b>Average Resolution time (in days)</b>
						<b>Pending for less than 3 months</b>	<b>Pending for more than 3 months</b>
<b>1</b>	<b>Directly from Investors</b>	<b>-</b>	<b>19</b>	<b>0</b>	<b>19</b>		
<b>2</b>	<b>SEBI (SCORES)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>		
<b>3</b>	<b>Stock Exchanges/ Depositories</b>	<b>8</b>	<b>9</b>	<b>4</b>	<b>13</b>		
<b>4</b>	<b>Other Sources (if any)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>		
<b>5</b>	<b>Grand Total</b>	<b>8</b>	<b>28</b>	<b>4</b>	<b>32</b>		

## Trend of monthly disposal of complaints

1	2	3	4	5	6
SN	Month (2022)	Carried forward from previous Month	Received	Resolved*	Pending**
1	January	8	11	10	9
2	February	9	9	6	12
3	March	6	1	2	5
4	April	1	14	12	2
5	May	2	32	29	5
6	June	5	27	21	11
7	July	11	45	51	5
8	August	3	50	40	16
9	September	16	50	56	4
10	October	4	33	29	8
11	November	8	67	67	8
12	December	8	28	32	4
	Grand Total				

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
<b>1</b>	<b>2020-21</b>	<b>0</b>	<b>215</b>	<b>210</b>	<b>5</b>
<b>2</b>	<b>2021-22</b>	<b>5</b>	<b>154</b>	<b>155</b>	<b>4</b>
<b>3</b>	<b>2022-23</b>	<b>4</b>	<b>125</b>	<b>129</b>	<b>0</b>
	<b>Grand Total</b>	<b>0</b>	<b>494</b>	<b>494</b>	<b>0</b>