

Data for every month ending January- 2024

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** | Average Resolution time (in days) |
|-----------|--------------------------------------|--|----------------------------------|----------------------|-----------------|--|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months |
| | | | | | | | |
| 1 | Directly from Investors | - | 25 | 0 | 25 | | |
| 2 | SEBI (SCORES) | - | | | | | |
| 3 | Stock Exchanges/ Depositories | 4 | 5 | 0 | 9 | | |
| 4 | Other Sources (if any) | - | | | | | |
| 5 | Grand Total | 4 | 30 | 0 | 34 | | |

Trend of monthly disposal of complaints

| 1 | 2 | 3 | 4 | 5 | 6 |
|-----------|---------------------|--|-----------------|------------------|------------------|
| SN | Month (2024) | Carried forward from previous Month | Received | Resolved* | Pending** |
| 1 | January | 4 | 30 | 34 | 0 |
| | Grand Total | 4 | 30 | 34 | 0 |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----------|--------------------|---|---------------------------------|---------------------------------|---------------------------------------|
| 1 | 2020-21 | 0 | 215 | 210 | 5 |
| 2 | 2021-22 | 5 | 154 | 155 | 4 |
| 3 | 2022-23 | 4 | 125 | 129 | 0 |
| | Grand Total | 0 | 494 | 494 | 0 |