

**Data for every month ending April – 2024**

SN	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**	Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months
1	Directly from Investors	-	7	0	7		
2	SEBI (SCORES)	-	14	10	4		
3	Stock Exchange s/ Depositories	1	4	1	4		
4	Other Sources (if any)						
5	Grand Total	1	25	11	15		

### Trend of monthly disposal of complaints

1	2	3	4	5	6
S.no	Month	Carried forward from previous Month	Received	Resolved*	Pending**
1	May -2023	2	32	29	5
2	June -2023	5	27	21	11
3	July -2023	11	45	51	5
4	August -2023	3	50	40	16
5	September -2023	16	50	56	4
6	October -2023	4	33	29	8
7	November -2023	8	67	67	8
8	December -2023	8	28	32	4
9	Jan -2024	4	30	34	0
10	Feb -2024	0	28	26	2
11	March-2024	2	31	30	1
12	April-2024	1	25	15	11

### Trend of annual disposal of complaints

SN	year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1.	2020-2021	0	215	210	5
2.	2021-2022	5	154	155	4
3.	2022-2023	4	125	129	0
4	2023-2024	0	435	434	1
	Grand Total	9	494	494	0